



# NEWSLETTER



OCTOBER 2017

## E-BOOK & DATABASE FUNCTIONALITY

CAVAL is pleased to announce that ebook and database usage statistics are now included in JUSP for ANZ users. This functionality has been live since Monday 18 September, allowing ANZ participants to access data from 20+ ebook and database publishers, including Wiley, Springer, Taylor and Francis, Elsevier and EBSCO - with Proquest to follow soon. Data has been harvested from January 2014 onwards where available.

Following a request from Jisc for ANZ involvement, representatives from three CAUL member libraries participated in a project around ebooks, which resulted in a report recently published by Jisc in the UK: *"E-book usage: counting the challenges and opportunities"*. The report highlights the current challenges of working with ebook usage data and sets out the opportunities and actions for addressing them.

## PHASE-2 INTAKE

CAVAL is now in the early stages of planning a second JUSP intake in late Nov 2017, with a 'go live' date planned for January 2018. We know there is strong interest from the community in revisiting this service now that we have Phase-1 under our belts; and we will shortly be writing to all as yet non-participants in the CAUL/CONZUL community to let you know what is planned, and why you should join. There have been many learning opportunities from Phase-1, and there is much useful information to share from existing participants which will offer a compelling reason to consider signing up.

We would like to thank our Phase-1 participants for showing such enthusiasm for JUSP and sharing their excitement about the efficiency gains and the value it offers to their respective institutions. We see great opportunity for the service to continue to develop in line with regional needs and we hope that you will all be a part of this development.

## ANZ COMMUNITY ADVISORY GROUP

Thank you to all those who have expressed an interest in joining the ANZ JUSP Community Advisory Group. We will be in touch shortly to arrange an initial meeting, and to establish Terms of Reference. This group will work closely with CAVAL, who in turn will work with Jisc, to guide future development of the service, share experiences, and provide valuable input on additional publishers and functionality to suit our regional needs. An exploration of JUSP benchmarking functionality and how it might be applied in ANZ will be a core topic for this group over the coming year.

### UPDATE:

CAVAL is continuing to work closely with the CAUL Statistics Advisory Committee, the associated eResources Working Group, and the CAUL office to ensure future developments align with the needs of the community in this context.

## PUBLISHER UPDATE

We are delighted to report that usage data has now been harvested for the majority of the 80+ journal publishers in JUSP, with Elsevier, BioOne, Edward Elgar Publishing, Inderscience, Manchester University Press & Walter De Gruyter recently added.

As of today we await direct credentials from only Oxford University Press - and a handful of others are being provided by users via the CAVAL JUSP portal, including: ACM, APS, ASA-CSSA-SSSA, Future Medicine, Future Science, Thieme and SPIE.

## IRUS

CAVAL is poised to commence an ANZ pilot in partnership with Jisc to evaluate possible benefits of an Institutional Repository Usage Statistics service (IRUS). IRUS is a live service in the UK, with over 80 Higher Education institutions participating. IRUS, like JUSP, provides COUNTER reports for usage of Institutional Repositories, allowing academic institutions to benchmark usage with each other, ensuring that they are comparing apples with apples – which is not the case currently in this region.

CAVAL is pleased to announce that eight institutions have agreed to participate in the pilot, which will commence in October, and will run for approximately six months. A similar pilot is being run in the US. More will be shared once the pilot is underway.

## FROM THE HELPDESK

### TRAINING SESSIONS:

After successful JUSP roadshows in July, the CAVAL Helpdesk has been delivering one-on-one training sessions to participating universities, to address their specific needs and questions. Sessions are being delivered to suit participating institutions either face-to-face, or by webinar depending on location. The format of the training is very hands-on and interactive, and CAVAL is pleased to know that the sessions so far have been useful and that participants find JUSP simple and easy to navigate.

The team have already trained JUSP users in Sydney and Melbourne, and are travelling to Queensland in October. Please let the JUSP Helpdesk know if you are interested in having a training session (face-to-face or remotely) via [jusp@caval.edu.au](mailto:jusp@caval.edu.au)

### COMMUNICATIONS:

In order to streamline communication and keep JUSP users up to date, the CAVAL helpdesk has established several methods for you to interact with CAVAL and the ANZ JUSP community:

- A Google Group has been established, and email-invitations sent out. This group will allow for an exchange of ideas across the JUSP ANZ community. If you would like to be added to this group please contact [jusp@caval.edu.au](mailto:jusp@caval.edu.au)
- A ticketing system - the **CAVAL JUSP Support Hub**, has been established for JUSP ANZ users to keep track of technical queries. Primary contacts will be emailed shortly with login details.
- A Slack channel has been created for a more free flowing conversation between the community and the helpdesk. The Slack channel can be joined [here](#).